SOLID®
CARE FOR EVERY SURFACE



CASE STUDY

AFTER-HOURS GRAFFITI REMOVAL

Graffiti hit the entrance of a major bank's Class A office tower on a weeknight. SOLID had a technician on site two hours after the call.

When a high-profile entrance is defaced, every hour it stays up matters. For 30 years, SOLID's trained, uniformed technicians have cared for some of the most demanding facilities in the country, including national banks and financial institutions since 1999.

THE BACKGROUND

The site is a Class A office tower for one of the country's largest banks:

- Home to senior bank leadership
- High-visibility stone entrance
- SOLID a trusted partner on site

THE CHALLENGE

On a weeknight, the building's entrance was tagged with graffiti. Janitorial tried to remove it, but a stain stayed in the stone.

With senior bank leadership on site, urgency was extremely high. At 7 p.m., the property team texted SOLID for help.

WHEN IT CAN'T WAIT, NEITHER DO WE.

30+
Years of care, since 1996

700M+
Sq ft restored and maintained each year

40+
Offices nationwide and growing

500+
Trained, badged technicians

SOLID © 2026 All Rights Reserved.

SOLID
CARE FOR EVERY SURFACE

OUR APPROACH

The property team asked SOLID to power wash the column that night:

- On site by 9 p.m., two hours after the call
- Column power washed after hours
- Photo report sent by 8 a.m.

THE RESULTS

- Graffiti removed by around midnight
- Stain janitorial couldn't lift: gone
- Entrance restored before the workday
- Client sign-off the next morning

> **I sincerely appreciate everything you do for us. It'd take all my fingers and toes (and more) to count how many times you have saved the day.**
>
> PROPERTY MANAGEMENT TEAM, NATIONAL BANK CLIENT



BEFORE


AFTER JANITORIAL


AFTER SOLID

Middle photo: the stain left after janitorial's first attempt.

GRAFFITI REMOVAL

Graffiti can quickly impact the appearance of commercial properties and public spaces. SOLID's graffiti removal services safely remove paint, markers, and other vandalism from a wide variety of surfaces using environmentally responsible products and techniques designed to minimize the risk of surface damage.

OUR PROCESS ✓ **Environmentally friendly** ✓ **Biodegradable** ✓ **No damage to surfaces**

Our technicians match the product and pressure to the surface, so the paint lifts without harming what's underneath. Then we rinse the area clean and send a photo completion report.

Put SOLID on your call list.

Talk with us about rapid response and scheduled care for every surface across your branch and office portfolio.

CONTACT SOLID

surfacecare@solidcare.com | 844.227.6543

SCAN FOR SOLID POWER WASHING